

Terms & Conditions

ONLINE BILL PAYMENT TERMS AND CONDITIONS & PRIVACY STATEMENT

By accessing or using Decker Dispose-All & Recycling Services “Decker” Online Payment website, you agree to be bound by all of the terms and conditions contained herein. Decker may modify this document at any time, and you agree that such modifications will be effective immediately upon posting of the modified document. You agree that by using our website after any such modifications, you will be deemed to have reviewed, agreed to and accepted the modified document.

When you follow a link to any other web site you are subject to the terms and conditions and privacy policy of that site. Decker is not responsible for the practices or content of other Web sites. You should check the terms and conditions and/or privacy policy of their sites if you have concerns about how they handle your personal identifiable information.

Decker’s Online Payment Service is provided to you to allow you to make electronic payments through the web and/or access account information. The Online Payment Service may send information about your Decker account directly to your email account or via mail. This email may include a digital copy of your account record.

In Decker's sole and absolute discretion, Decker may, without notice, restrict or terminate any person's use of the Online Payment Service and any related service, user accounts, user names or passwords.

Decker agrees to make every reasonable effort to ensure full performance of the Online Payment Service and to resolve disputes that may arise in a timely manner. Decker cannot assume responsibility for malfunctions in public communications facilities not under its control that may affect the accuracy or timeliness of email messages you receive.

Any information sent by Decker to you via email is believed to be reliable. However, this information can only be provided on a best-efforts basis for your convenience and is not guaranteed. Decker will not be liable for any deficiencies in the accuracy, completeness, availability or timeliness of such information or for any decision made using this information.

The Online Payment website has security measures in place to protect against the loss, misuse, or alteration of the information you provide including your credit card information. Our Online Payment conforms to industry standard security which is among the best software available for securing commerce transactions.

Your information is collected and stored by Decker's vendor and is used only for applying your payments and displaying your statements online. Decker will store and maintain personal information submitted by you to establish Online Payment service.

You agree that you will not intentionally provide false information when accessing or using Decker Online Payment Service. You also agree that you will not falsify, forge, or otherwise tamper with any information in the emails you receive as part of the Online Payment Service.

DECKER DOES NOT MAKE ANY WARRANTIES CONCERNING THE ONLINE PAYMENT SERVICE INCLUDING, WITHOUT LIMITATION, ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT OF THIRD PARTY PROPRIETARY RIGHTS UNLESS DISCLAIMING SUCH WARRANTIES IS PROHIBITED BY LAW. DECKER MAKES NO WARRANTIES OTHER THAN THOSE EXPRESSLY SET FORTH HEREIN. DECKER WILL NOT BE LIABLE FOR ANY DAMAGES OF ANY KIND ARISING FROM THE USE OF THIS SITE, INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL AND PUNITIVE DAMAGES. FURTHER, YOU ARE SOLELY RESPONSIBLE FOR ANY DAMAGE TO YOUR COMPUTER SYSTEM OR LOSS OF DATA THAT MAY RESULT FROM THE DOWNLOADING OF ANY MATERIAL. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM DECKER OR THROUGH DECKER ON-LINE PAYMENT SERVICE WILL CREATE ANY WARRANTY NOT EXPRESSLY STATED IN THESE TERMS AND CONDITIONS. YOU EXPRESSLY AGREE THAT YOUR USE OF THIS SITE IS AT YOUR SOLE RISK.

You agree to defend, indemnify and hold harmless Decker, and its officers, officials, directors, employees, agents, successors or assigns from any and all claims, liabilities, costs, and expenses (including reasonable attorneys' and experts' fees) arising in any way from your use of the On-line Bill Payment website and service or the placement or transmission of any message, information, software or other materials or content on or through the Electronic Bill Pay and Payments website by you or users of your user account or related to any violation of these Terms and Conditions by you or users of your account.

In addition, please take note of the following guidelines, which will assist you in detecting certain types of Internet and e-mail fraud (i.e. "phishing").

- Decker will never send you an e-mail requesting you to validate personal information.
- Decker will never ask you to update your social security number, date of birth, or driver license number via email.

Refund Policy

In the event that your payment to us was charged to your credit card in error, we will honor your request to refund the original transaction and refund your payment in full, as long as the request is made within ninety days from the transaction processing date. The period of ninety days will begin from the transaction processing date. Be aware that credit card refunds can take anywhere from 3-10 days to reflect on your credit card account. We reserve the right to revise this policy at any time.

Privacy Statement

Decker is committed to protecting your online privacy and the confidentiality of personal information you may provide while interacting with us on the web. This policy seeks to clarify our efforts and activities on the subject of privacy and related topics. Decker has created this policy statement in order to demonstrate Decker's commitment to privacy.

When you follow a link to any other web site you are subject to the privacy policy of that site. Decker is not responsible for the privacy practices or content of other Web sites. You should check the privacy policy of their sites if you have concerns about how they handle your personal identifiable information.

Collection of Personal Information

No personally identifiable information is automatically collected about visitors who simply browse this site or who download information from it. Decker does not release any information about the collection of IP addresses to any third party, except under court order, subpoena or as required by law.

Our web servers maintain logs of user activity in order to help us manage the web site. Information stored in these logs does not identify you personally. The logs store such things as the domain name and IP address from which you accessed our web site; the type of browser and operating system you used; the date and time you accessed our site; the pages you visited; and the country or region of the world from which you accessed this site.

Decker staff may use this information to learn how many visitors, where the visitors are located, which parts of our web site are of most interest to visitors, and other facts that will help us improve the web site and the services we offer.

If You Send Us Personal Information

Decker values your use of this site and values your feedback. If you participate in a survey or send us an e-mail, your e-mail address and the other information you volunteered will be collected. Visitors who request services through this site may be required to furnish additional information in order to provide the service requested. The additional information collected will be no more specific than if the visitor were requesting the service by any other means, including by telephone or an in-person visit to a Decker facility. We may share this information with a government agency or organization as required to be disclosed by law, subpoena or court order.

We provide information about your accounts or other personally identifiable data to third parties only when the information is necessary to complete a transaction you initiated, or when the law, court order or subpoena requires disclosure. We may share the aggregate (statistical) information with third parties without reference to individual information. We may e-mail you regarding billing or service-related issues.

Security of Your Personal Information

While no web site can protect itself against all eventualities, every effort is made to protect any sensitive personal information you give us. We will not rent, sell or give away any information identifying you individually (name, address, phone number, etc.) to a third party for marketing or mailing list purposes without your permission. We will also not disclose credit card information, except for purposes related to your credit card transaction, or with your permission, or as required by law.

Who to Contact

If you have any questions or concerns about this privacy policy or about the Web site in general, you may contact Decker Dispose-All & Recycling Services at customerservice@deckerdisposeall.com OR AT 281-559-4939